

Objective

I am learning as much as I can about creating and developing photographs from all sources so that I can manage a photo lab or studio myself. I am a team player that strives to serve my customers as well as my co-workers.

Experience

Photo Lab Specialist | Target Photo Lab | Wilmington, NC | July 2005 - Present

- * Supervise daily operation of photo lab and ensure photo quality
- * Train new employees and back up cashiers
- * Weekly ordering and inventory of supplies through our e-order system
- * Assist customers with their photo orders, questions and problems

Electronics Sales Associate | Target | Wilmington, NC | October 2003 - July 2005

- * Assisted Electronics Department manager with merchandising and stocking products
- * Assisted customers with their electronic purchases and questions
- * Promoted to Photo Lab Specialist

Customer Service Rep. / ATR | Echostar | Christiansburg, VA | Sept. 2002 - Aug. 2003

- * Provided technical support for customers via the phone for their satellite television service.
- * Assisted customers with questions or problems such as with their bill or programming.
- * Promoted to Advanced Technical Representative.
- * Performed supervisory duty.

Production Assistant (PT) | WTOB Channel 2 | Blacksburg, VA | Aug. 2002 - Aug. 2003

- * Videography work for station programs.
- * Designed logos and other graphics needed for station programs.
- * Edited and/or produced digital video programs using Final Cut Pro.

Computer Skills

COMPUTER SYSTEMS: proficient with Windows and Macintosh.

MULTIMEDIA: Adobe Photoshop & Premiere, Final Cut Pro, Macromedia Dreamweaver, Flash, etc.

Other Skills

5 years of customer service experience.

Experience in web site design, graphic design, and photography. (Visit web site on bottom of page)

Ran in the 2005 Wilmington City Council Race

Education | Oberlin College | Oberlin, OH | 1997 - 2001

- * BA in History
- * Minor in Multimedia Design
- * 3.13 GPA Transcript available upon request