

- 17) Cancelling and rejecting grievances based on prisoners refusing to comply with arbitrary, capricious, and otherwise nonlawful instructions from appeals coordinator who is not "reviewer" (merely screener, categorizer, etc.) --CCR15 §§ 3084.4(d), 3084.3(a), 3084.3(c), 3001, 3005(a);
- 18) Failure/Refusal to resolve grievances at informal level when practical to do so --CCR15 § 3084.5(a)(2);
- 19) Bypassing first formal level although grievance issues not included at subsections (1)-(4) --CCR15 § 3084.5(b);
- 20) Grievances reviewed by staff persons who participated in events/decisions being grieved, of lower administrative rank than participating staff, and/or who participated in lower-level review --CCR15 § 3084.5(e);
- 21) Failure/Refusal to conduct personal interviews despite inapplicability of subsections (1)-(3)(B) --CCR15 § 3084.5(f);
- 22) Failure/Refusal to commence time limits upon the date grievances are received by appeals coordinator; also, failure/refusal to even acknowledge submitted grievances and/or provide assignment notices --CCR15 § 3084.6(a);
- 23) Failure/Refusal to have grievances responded to and returned within time limits despite subsection (5), (A)-(C), not being applicable --CCR15 § 3084.6(b)(1)-(4);
- 24) Failure/Refusal to inform at all, let alone "in writing", of reasons for delay and estimated completion dates when response time limits exceeded --CCR15 § 3084.6(b)(6);
- 25) Failure/Refusal to clarify "working" days (even on CDC grievance forms 602 and 1824) --CCR15 § 3084.6(c);
- 26) Failure/Refusal to process grievances as emergency appeals despite applicability of qualifying criteria (thus causing subsequent injury or harm) --CCR15 §§ 3084.7(a)(1), 3084.7(a)(2);
- 27) Failure/Refusal to timely forward demand for BPT review of disciplinary grievances --CCR15 § 3084.7(b)(2);
- 28) Failure/Refusal to waive first level of transfer grievance --CCR15 § 3084.7(d)(2)(A);
- 29) Failure/Refusal to process lost-property grievances --CCR15 § 3084.7(e);
- 30) Failure/Refusal to process/answer ADA grievances submitted on CDC forms 1824 --CCR15 § 3084.7(k), 3085;
- 31) Failure/Refusal to let grievances be mailed as confidential correspondence to grievance coordinators and/or other staff members of the CDC director and prison wardens --CCR15 § 3141(c)(3);