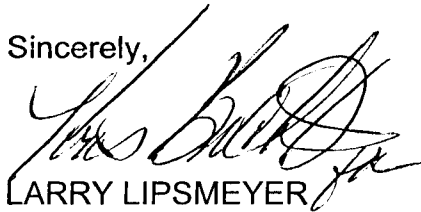


Richard S. Kindred
August 6, 2003
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Unless, and until, it is determined that a patient is able to pay for all or a portion of his care, the various pieces of information necessary to create an itemized statement of costs are not gathered together. Only when it is determined that a patient is able to pay a share of the cost of his care is this information assembled and organized into a billing statement. Until that time, no statement of charges is prepared or available.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Lipsmeyer", with a stylized flourish at the end.

LARRY LIPSMEYER
Program Manager
Headquarter Operations

cc: Melvin E. Hunter, J.D., M.P.A.
Executive Director