Case: Serial#:	#:		trument:	Description:		Date:	11/10/	2003
14,934		-MP-28	B5/R MF	-285 Moto	rized Micro-manipulator-Rig			
			Contact Name:		Phone#:		Create RM	1A
PhoneTech:	Rick					RMA	#: 473	311
				20.11				
Customers F	ed Ex#:			PO#:				
RMA#	47311		oound Tracking #			DateReceive		
Tech1	Hou		Labor Rate:			DateSent		
Rick Richio		3						
Me		2					Customer	
IVIC						Actual Costs:	Charge:	
Repair?	Up(grade?	Charge Sh		Total Parts Cost:	\$1,666.00	\$0.00	
Replace?		stock?	NeedBox		Toatl Labor Costs	\$600.00	\$0.00	
Warranty?					Total Repair Cost		\$0.00	