

## Guy Philippe MFEGUE

Cameroonian, 32 years old, single

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### IT PROFESSIONAL (DESIGN ENGINEER, COMPUTER SCIENCE OPTION)

CCNA / COMPUTER SYSTEMS & NETWORKING / CIT & TELECOM

7 years of professional expérience

**My goals :** 1) Facing and raising new higher challenges in the Networking and Telecom Domains; 2) International career

#### PROFESSIONAL EXPERIENCES

**From August  
1<sup>st</sup>, 2000 till  
now**

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|--|--------------------------------------|
| - Barry Callebaut Cameroon IT Coordinator        | From December 22, 2004 till now      |
| - Barry Callebaut Consumers Africa IT Integrator | From April 6, 2004 till now          |
| - Head of The Data Processing Department         | From August 2003 till now            |
| - IT Activities Supervisor                       | From August 1, 2000 till August 2003 |

#### **CHOCOCAM/ SIC CACAOS - Douala (Subsidiaries of The BARRY CALLEBAUT Group)**

##### **Main assumed responsibilities:**

- Coordination of the IT activities and of the data-processing aspects of the PMP (Performance Management Process) of Barry Callebaut in its Cameroonian subsidiaries Chococam and Sic-Cacaos
- Coordination of IT activities of the Barry Callebaut Consumers Africa (BC CA) entities
- Management of the Domino Servers of the BC CA (Chococam/Chocogab, Chocodi and Chocosen)
- Making of the IT CAPEX/OPEX budgets for the cluster BC CA; rolling of the Chococam IT investments budget once validated
- Management of the Internet Accesses and bandwidths (Wireless/VoIP) on three Chococam sites: Douala, Yaounde and Libreville
- Chococam telecommunication systems Management : fixed telephone lines (internal and public), GSM gateways, VoIP, follow-up of the telecom suppliers
- Drafting of the IS/IT procedures for the improvement of the control of the Data-processing process in the effect for Chococam to get ISO 9001/2000 certified
- Administrating the Chococam Sage Integrale 500 Server running Oracle on a MS W2K Server
- Assisting the Local Management Board in the choice of any new IS/IT system; defining the Technical characteristics of the computer related, telecom or xerography equipments at the time of running the IS/IT investments at Chococam
- Microsoft Windows based Network/System Administrating, MS Outlook Express and Lotus Notes/Domino Mailing Systems Installing and Configuring, Symantec and Panda Antivirus Systems Administrating, Proxy and Security (Cisco PIX 501 firewall)
- PABX Administrating: Panasonic (Chocogab - Lbv), E-Generis Swift CS 200 R4 (Chococam - Douala)
- Administrating and exploiting of Analytax (taxation software for the monitoring and the control of the phone calls in the effect to master the communications expenses related to the use of telephone)
- Managing and exploiting the audio-visual park of the company
- Training and helpdesk for the internal users at Chococam (softwares and hardwares)
- Computer Systems Maintenance (first level breakdowns) / Business Continuity Managing

##### **Main achievements / Added values to the company:**

- ISO9001/2000 Certified as the IS/IT Process Pilot (during the Chococam Certification Audit)
- Design and deployment of a file server for Chococam with a back-up/safeguard strategy
- Modernization of the IT environment at Chocogab (Libreville - Gabonese Republic): deployments of a LAN, a regulated power network, a Domino Server and a 128/64K permanent Wireless Internet access
- Installation of a VPN based on a Cisco PIX501 Firewall to serve for VoIP, Lotus Notes mails routing and for remote sessions opening by distant offsite users of the Integrale 500 Application
- Migration of the Chococam Information System from "Delta" towards "Integrale 500 of Sage"
- Installation of an Access Control/Time Management/Visitors Management System (Anator Software)
- Cabling Project: extension of the Ethernet LAN and increasing of its flow from 10 to 100 Mbps
- Extension of the wired LAN by a Wi-Fi part (based on the WEP Protocol and the ZyXEL equipments)
- Softwares developed: INFOMAGIC, MEDISOFT, CALCO and LOGICOB
- Assessing of installation and piloting of an intranet deployment project for the Chococam company

## TRAININGS

<b>Professional Trainings</b>	<b>Cisco Networking Academy / University of Douala</b>
	- CCNA (Cisco Certified Network Associate)
	<b>Cabinet Conforme - Douala</b>
	- Food Hygien (September 2004) - Internal Quality Audit (September 2004) - ISO 9001/2000 Standard (May 2004)
	<b>University of Douala/AUF Central Africa Office - Douala</b> - Langage XML (October 2001)
<b>Engineering Training</b>	<b>Chococam/Productivity Consult - Douala</b>
	- Management seminar: « Change Driving » (October 2001)
	<b>CDI (Subsidiary of Delta Informatique France) - Douala</b>
	- SQL/SQL Plus (January 2001) - Oracle DBA I & II (January 2001)
	<b>National Polytechnic High School of Yaounde - Cameroun</b> 1994-2000

## COMPETENCES IN COMPUTER SCIENCE & TELECOM / NETWORKING

<b>Operating Systems</b>	- Microsoft Windows (2003, 2000 PRO&SVR/NT 4.0 WKS&SVR/ME/9x) - Mac OS, AIX, Unix BSD (concepts), Linux Red Hat/Fedora
<b>Information systems</b>	- SGBD : MS Access 2000, Oracle 8i, SQL Server - Designing/ Analysis Methods : Mérise, OMT/UML - Programming Languages : Turbo Pascal 7, C/C++, Visual Basic 6.0 - Development Tools : Macromedia Authorware, MDAL, Windev (notions)
<b>Networking/Protocols</b>	- TCP/IP and others (NetBEUI, UDP, X25, etc) - CDMA, GPRS (notions) - Designing, implementing and Administrating Microsoft Windows Networks - Managing and Exploiting of LAN/WAN (VPN)
<b>Sécurité</b>	- Firewall Cisco PIX 501 (programming and managing notions) - Antivirus : Symantec Antivirus Corporate Edition 8.1, Norton Antivirus 4&5, Panda Titanium Antivirus 2004&2005 (deployment, exploiting and follow-up) - Users Access Rights Managing for authentication in the LAN and the company IS - Anator Access Control system by Apisoft France (Access Control/Time Management/Visitors Management) : Administration and operating problems solving
<b>IT / Telecoms</b>	- <b>Cisco CCNA1, CCNA2, CCNA3 Certificates Holder =&gt; Knowledge of LAN and WAN communications systems (e.g., Cisco routers/switches, VPN devices)</b> - Internet : access configuring, sharing and control within the company - VoIP : setting and operating follow-up - Pabx Programming and Administrating (E-Generis Swift CS 200 R4) - Problems solving and calls level accesses/channels monitoring (urban calls, national or international) / (internal phone network, public phone network, GSM network, VoIP) - Mailing systems/ Intranet : MS Outlook Express, <b>Lotus Domino, Lotus Notes.</b>
<b>Web Development (notions)</b>	- HTML, FrontPage, XML - Java, JavaScript, PHP, Macromedia Flash (concepts)
<b>Helpdesk</b>	- Employees training in the use of the Microsoft Office Suite Tools ( MS Word, Excel, PowerPoint) - Assistance to the users in solving operating problems encountered when working with miscellaneous hardwares and softwares (Lotus Notes R5/6.5.x/7, MS Office, Intégrale 500 of Sage, etc...)
<b>Other “know-hows”</b>	- Microsoft Office Suite: MS Word, Excel, PowerPoint, Outlook 2000/XP/2003 - Linux Office suite : RedHat StarOffice, Fedora OpenOffice

LANGUAGES / OTHERS
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| <ul style="list-style-type: none"><li>• French/English : spoken, read and written</li><li>• “ISO9001/2000 Standard” based Internal Quality Auditor</li></ul> | <ul style="list-style-type: none"><li>• German : school basic concepts</li><li>• Music, movies watching, poetry.</li></ul> | <ul style="list-style-type: none"><li>• Driving licence category F</li></ul> |
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CREDENTIALS / REFERENCES
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- Cisco Academy Website: [cisco.netacad.net](http://cisco.netacad.net) (my Cisco student ID is gmfegue)
  - ✓ Mr Janvier Ngnoulaye, Cisco Instructor and Cisco Academy coordinator for Cameroon. E-mail: [jnoulaye@yahoo.fr](mailto:jnoulaye@yahoo.fr)
  - ✓ Mr Elie Mabo, Cisco Instructor . E-mail: [mtadjo@yahoo.fr](mailto:mtadjo@yahoo.fr)
- Mr Richard Iffot, former Barry Callebaut Cameroon (Chococam – Sic Cacaos)) HR Manager, now HR Manager at Les Brasseries du Cameroun in Douala – CAMEROON.
- Mr Michel Ossock, former Barry Callebaut Cameroon (Chococam – Sic Cacaos)) HR Manager, now HR Manager at CAMRAIL in Douala – CAMEROON.
- Mr Désiré Gabala, former General Manager of Chococam, now General Manager of Nestle Cameroun in Douala – CAMEROON
- Mr Sylla Ba Ousmane, former General Manager of Chococam and former BC Consumers Africa, now Founder and General Manager of a Consultancy Enterprise in Abidjan – IVORY COAST.