

David Savidge

Microsoft Certified Systems Engineer (MCSE)
A+ Certified Computer Technician
241 Briar Oaks Lane
Azle, TX. 76020
(817) 270-5723

Summary of Qualifications:

Nine years PC and PC Networking experience in a LAN/WAN environment. Including PC and peripheral hardware, all types of software. Experience in BBS, RAS, Citrix, Terminal emulation and other remote access technologies. Experienced in Internet, Intranet and Extranet technologies, including Web development and Web server configuration and maintenance, Database and Network Administration. Knowledgeable of Phone technology and switch programming.

Eleven Years experience as an Electronics Technician troubleshooting to component level. Including mission critical equipment in a Hospital and Military environment.

Work Experience:

Fort Worth Tower

IS Manager - April 2000 to present

Responsible for all aspects of the Information Systems and Telecommunications needs of a three building complex. Utilizing Windows NT domain environment, including ten on-site servers including, Widows NT4 Server, Windows 2000 Server Exchange 5.5 server , SQL 6.5 and 7.0 servers, IIS4 and IIS5. Perform all Help Desk functions for a combination of Windows 95, NT4 and Windows 2000. Full support for Client side Citrix connections, MS Outlook, Office 97, Office 2000 and Office XP, AutoCAD 14 and AutoCAD 2000 and a verity of engineering software. Redesigned FWT's web page at www.fwtinc.com and preformed all duties of a Web administrator and Web developer. Preformed all duties of Database Administrator. Proficient with Crystal reports 8.5. Preformed all programming of the AT&T Definity and Audix telephone system.

Plant Equipment, Inc.

Senior Field Engineer - January 1999 to April 2000

Provide field support and site installation for Windows NT4 Servers and Workstations to support CTI (Computer Telephony Integration) used in 9-1-1 call centers interfacing with a Nortel phone switch. To include the creation of user accounts and pollicies, backup strategies, data replication and synchronization. Install and support SQL 6.5 and 7.0 used for data collection. Installation and configuration of LAN/WAN in Multi-Homed 10MB and 100MB environments, including cabling to CAT5 specifications and management of IP Schemas. Install and support back-room equipment used for Automatic Numeric Information (ANI) and Automatic Location Information (ALI) used in 9-1-1 call centers.

AST Computers

Technical Support Specialist (Advanced Product Support Lab) - July 1994 to December 1998

Providing advanced third level support for Desktop, Laptop, and Server computers and all bundled software, including DOS (4.0 to 6.22) and Windows (3.1, 3.11, 95, 98, NT 3.51(Server & Workstation), NT 4.0(Server & Workstation)). Providing Second Level Engineering Support for Sales Engineers. Created and maintained AST's Intranet knowledge base for laptop computers using Microsoft Front Page 97 & 98.

Cook-Fort Worth Children's Medical Center

Biomedical Engineering Supervisor - April 1989 to July 1994

Data Base Manager for Medical Equipment Management System. Programmed Q&A Database, Beta tested and implemented Sentinel Medical Equipment Management System. Performed and supervised repairs on all clinical and non-clinical medical equipment. Implemented TQM in the Biomedical Engineering Department.

U.S. Navy

E-Mail – david@savdige.net

Web - <http://www.savidge.net>



E5 AT2 Aviation Electronic Technician - November 1981 to November 1987
Troubleshooting and repairing Computerized Automated and Semi-Automated Test Equipment, Air Born
RADAR, LASERs and Infrared equipment to component level.

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Web - <http://www.savidge.net>



Education:

L.D. Bell High (Hurst, TX.)

Two Years of Radio and TV Electronics Trade School.

US Navy

Two Years Training. AA Equivalent. Classes Included:

Basic Electricity and Electronics, Advanced First Term Avionics, A6-EA6 Airborne RADAR / LASER / Infrared, Micro/Miniature component repair.

General Certifications:

Implementing and Supporting Microsoft Windows NT Server 4.0
Implementing and Supporting Microsoft Windows NT Server 4.0 in the Enterprise
Implementing and Supporting Microsoft Windows NT Workstation 4.0
Implementing and Supporting Microsoft Internet Information Server 4.0
Implementing and Supporting Microsoft Proxy Server 2.0
Internetworking with Microsoft TCP/IP on Microsoft Windows NT 4.0
Internet Explorer 4.0 Using the Microsoft Internet Explorer Administration Kit
Microsoft Networking Essentials
CompTIA® A+ (Certified Computer Technician)

Personal Development:

Microsoft: Microsoft Security Clinic 264ACP
Crystal Decisions: Crystal Report Design I 8.5
TIG Technical Education: Accelerated Training for Updating Support Skills and Designing a Directory Services Infrastructure for Microsoft Windows 2000 – Course Number 1579
BYTE Management: WordPerfect 5.1 Modules 1&2
BYTE management: Q&A 4.0 Database
Fred Pryor Seminars: The Grammar and Usage Seminar
Fred Pryor Seminars: Evelyn Wood Reading Dynamics for the Business professionals
Fred Pryor Seminars: Introduction to Total Quality Management
Fred Pryor Seminars: Management Problems of the Technical Person in a Leadership Role.
Dun & Bradstreet: Customer Service/Telephone Techniques
Padgett Thomas: The Basics of Knock-Your- Socks-Off Customer Service
SkillPath Seminars: Managing Multiple Projects, Objectives and Deadlines
SkillPath Seminars: The Essentials of Excellent Customer Service
Teknowlogy Education Centers: (Microsoft's) M505 Supporting Windows NT 3.51

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